

To voluntarily freeze or block the trading account, clients can follow any of these steps:

- Send an email from the registered email ID with the relevant details to [stoptrade@shreetisai.com](mailto:stoptrade@shreetisai.com).
- Call [9372677909](tel:9372677909) from the registered mobile number.

To learn the relevant details to be submitted to block the trading account, refer to the [Voluntary Freezing/Blocking of the online trading account policy](#). Once the relevant details are provided and the trading account is blocked, you cannot log in to **ShreeTisai Mobile App**.

To unblock the trading account, update the KYC details using this link <https://rekyc.meon.co.in/v1/company/shreetisai/modification/login>.

To know how to update the KYC details, kindly contact on 9324079180.